

## POLICY ON REFUND AND CANCELLATION OF DONATION



**Approved by: Executive Committee of Shibganj Integrated Development Society**

**Approved date: 10/07/2020**

**Effective date: 15/08/2020**

**SHIBGANJ INTEGRATED DEVELOPMENT SOCIETY  
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## REFUND AND CANCELLATION POLICY

Our policy on refund and cancellation of donations received for Shibganj Integrated Development Society (SIDS) activities on secure online payment gateway as under:

A helping hand from a Donor can change someone's life. Shibganj Integrated Development Society (SIDS) expects that all donors will exercise due care and diligence while making donations. Any request for cancellation and refund of online donations once duly placed on the website, shall not be entertained under any circumstances. No cash or refund of money will be allowed after completing the online donation as it is an extremely cumbersome process. In a word, once received the donation for a cause will not be refunded to the donor. The donation amount will be used for the social developmental works i.e. Child education and nutrition, Community health development, environment protection and conservation of biological diversity, women empowerment, development of persons with disabilities, youth development of rural areas, etc. which will be implemented by the **Shibganj Integrated Development Society (SIDS)**. We therefore request you to be sure before you donate.

The refund or cancellation request for the donated amount by any donor will not be entertained for online donations through the online payment gateway. No cancellation to be made. However, **SIDS** is not obliged to make refund any donation. If any in-kind support received from the Donor from anywhere, the materials will be reached to the poorest of the poorer communities.

### Electronic Communications:

When you visit the site or send emails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by email or by posting notices on the site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

